



4301 New Brunswick Ave. • South Plainfield, New Jersey 07080-1005

Manufacturers of Printed Paper and Packaging

March 26, 2004

Mr. Jerry MacLeod  
Recapture Technologies Corporation  
200 Trenton Blvd.  
Sea Girt, NJ 08750

Dear Jerry:

Just a word of thanks for the professional services rendered by Recapture Technologies Corporation on behalf of Ronpak.

Our expected outcome from your proposal to rework our network was better and faster service, with the added benefit of a single contact of all telecommunication issues ... all at significantly lower cost. I am delighted to report that you have surpassed our expectations.

Three carriers were considered and all three submitted pricing for our review. One was almost double the low bidder, and you guided us through our selection of dedicated access service and network providers exceedingly well. We have achieved a monolithic network interface, both in our New Jersey and California operations, with telephone and data/internet service, alarm and fax lines that are provided by Paetec Communications, CTC and SBC. Everything functions as you said it would, and at the optimum price/performance ratio.

You uncovered savings of almost \$6,000 for the T-1 that was disconnected but remained on our bill for several months after termination. In addition, based on the comparison of the costs of all services in use prior to the switch to Paetec and the adjusted cost of all services in use after the switch to Paetec, the realized savings is \$1,824.13 per month or \$21,889.56 per year.

Thank you again for your very professional assistance, and we look forward to a mutually beneficial relationship throughout the coming years.

Sincerely,

David W. Morris  
Executive Vice President